

ABOUT RACKSPACE® HOSTING

THE SERVICE LEADER IN CLOUD COMPUTING

Fanatical Support® is why nearly half of the Fortune 100 host with us.



WE SERVE THE
**FORTUNE
100**

For every business and IT budget, there's a unique need. That's why Rackspace® Hosting delivers a portfolio of solutions that include managed hosting, cloud computing and hosted email, each with a diverse mix of products. Our model is built to adjust quickly and efficiently to the needs of customers large and small. And because hosting has been our singular focus for more than a decade, we are acknowledged as the hosting specialists. We integrate the industry's best technologies and practices, and deliver them with our unparalleled and uncompromising Fanatical Support®.

Fanatical Support isn't just what we do. It's what defines us. We are available 24x7x365 to guide our customers through complex and fast-changing IT challenges. Every day is an opportunity for our highly trained employees to make a difference in the lives and businesses of our customers.

THE FUNDAMENTALS OF RACKSPACE

- Founded in 1998 - Over 12 Years of Hosting Experience
- Listed on the New York Stock Exchange (RAX) in 2008
- Headquarters: San Antonio, Texas
- Global Offices: Hong Kong, London, Amsterdam, Australia, Austin, TX and Blacksburg, VA
- Nine (9) Worldwide Data Centers: Hong Kong, China (1); London, UK (2); San Antonio, TX (1); Dallas, TX (2); Herndon, VA (1); Ashburn, VA (1); and Chicago, IL (1)
- Managed Service on Both Dedicated and Cloud Platforms
- Over 161,000 Customers and 3,800 Employees

INDUSTRY LEADERSHIP

- Rackspace is positioned as a leader in Gartner's Magic Quadrant for Cloud Infrastructure as a Service and Web Hosting
- Industry-Leading Service Level Agreements
- Cisco Powered Network: 100% Network Uptime Guarantee
- Microsoft Gold-Certified Hosting Partner
- Microsoft Hosting Partner of the Year — 2003, 2005, 2007
- Red Hat Premier Hosting Partner
- MySQL Certified Hosting Partner



WHY RACKSPACE HOSTING IS A SMART BUSINESS DECISION

Helps to improve efficiencies with your cash:

- Removes the need for big capital outlays on hardware and data centers
- Frees up your funds for primary business expenses
- Lets you pay as you grow rather than over-purchase capacity upfront

Helps you extend your resources:

- Provides you with access to a deeper pool of experts
- Concentrates your people on core business needs
- Lets you take advantage of latest technologies without hiring the expertise

Helps to limit business risk:

- Allows you to quickly and efficiently change plans
- Implements your solution quickly
- Places your focus back on growing your business

experience *fanatical support*®

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